

Changing Times, Altered Demographics, New Assumptions -- The Shifting Philanthropic Sands

Strategies and Tactics for Success

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"Change is inevitable (except from a vending machine)..."

Conrad Teitell



What is the Environment Today?

- Increased and evolving regulations, oversight, and potential liability of charity officers and directors
- Increasing competition for donors, other funding dollars.
- Basic capitalization and fiscal challenges at the institutional level
 - > Diminishing endowments and reserves
 - Adoption of UPMIFA in most states by 2009
 - Stresses on federal, state and corporate funding and grantmakers (2010 and forward)
- Financial stress on individual donors (real and/or perceived)
- Nonprofits face increasing pressure for accountability and sound management from
 - > Government
 - Donors
- New donor demographics
- Increased use of technology, expansion of the "local community" of nonprofits and donors

The Dimensions of Giving in the United States

- 80 percent of US households give to charities each year.
 - An estimated 75% of all donors (not all donated dollars) receive no tax benefit from their charitable gifts
- As our wealth increases, the percentage of households that contribute rises markedly
 - > 95% of families with a net worth in excess of \$1 million give to charitable organizations annually
 - > 98% of families with a net worth in excess of \$5 million give annually

Source: Giving USA 2010

 Donors are changing views on giving as the economy recovers: 25% plan to increase giving according to the 2011 Cygnus Applied Research donor study.

Client values that DO affect Philanthropy:

- Philanthropic Motivation
- Concern about effects of wealth on heirs
- Desire to control access to wealth by succeeding generations
 - ✓ Preservation of capital
 - ✓ Protection of assets from spouses, creditors, etc.
- Desire to create a "legacy"
- Sense of moral or legal obligation

Five Major Trends (and others too numerous to list):

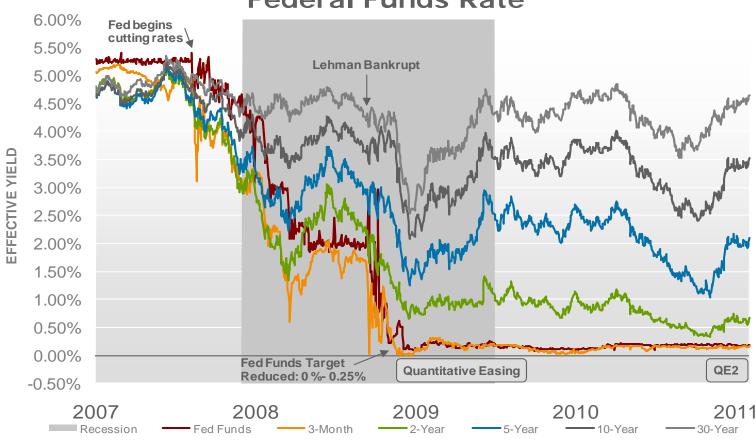
- The Economy/Markets and impact on donors, charities, etc.
- 2. Government/Regulatory/Tax uncertainty and increased scrutiny impact on donors, charities
- 3. Short Term Needs vs. Long Term Sustainability (exacerbated by #1 and 2 above)
- 4. Demographic shifts younger, female, newer wealth, the role of technology, and implications thereof
- 5. Industry/organizational turnover and the mismatch with planned giving

1. The Economy/Markets and Impact on Donors and Charities

- Lower expected returns impact the math and psychology of gift planning.
- Heightened volatility has increased investor's "click-it" tendency
- Investor's remain concerned about the economic environment (but more positive than 2009)
- Some charities <u>have</u> to focus primarily on meeting annual fundraising targets
- 24/7 media focus on equity market underlines the extremes of fear and greed – a diversified portfolio shows a different story

Fixed Income

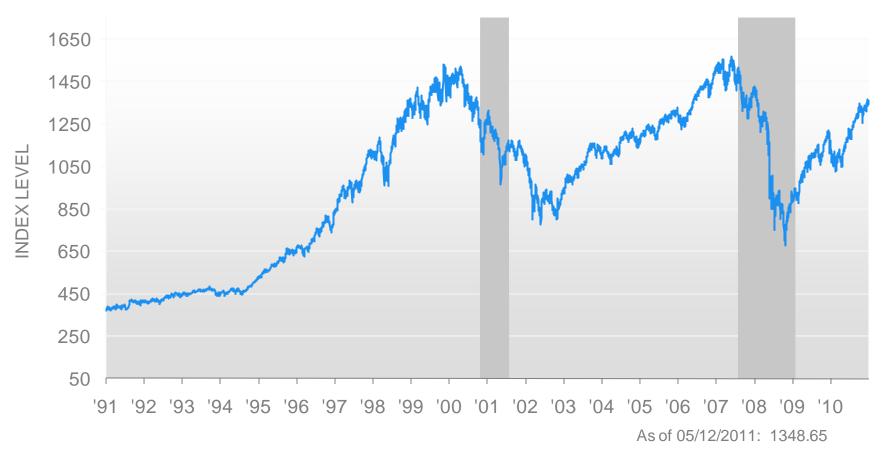
Daily US Treasury Yields and the Federal Funds Rate



Source: FactSet: WMG Research

Equities

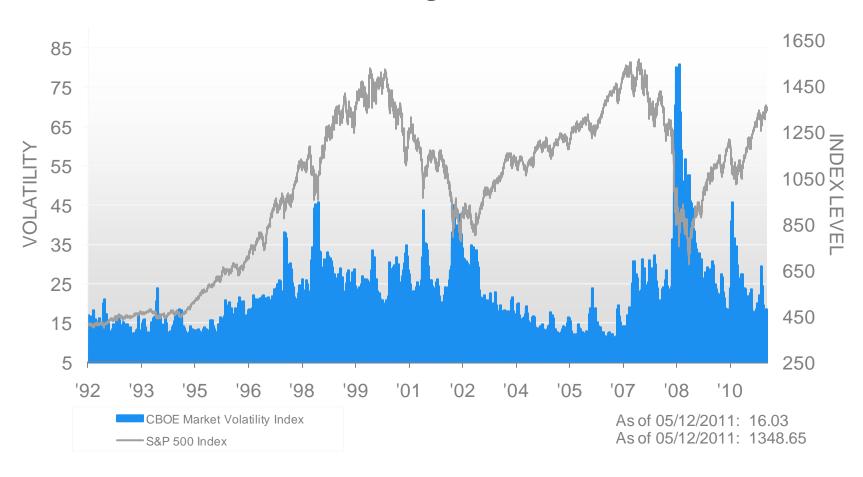




Source: FactSet

Market Sentiment

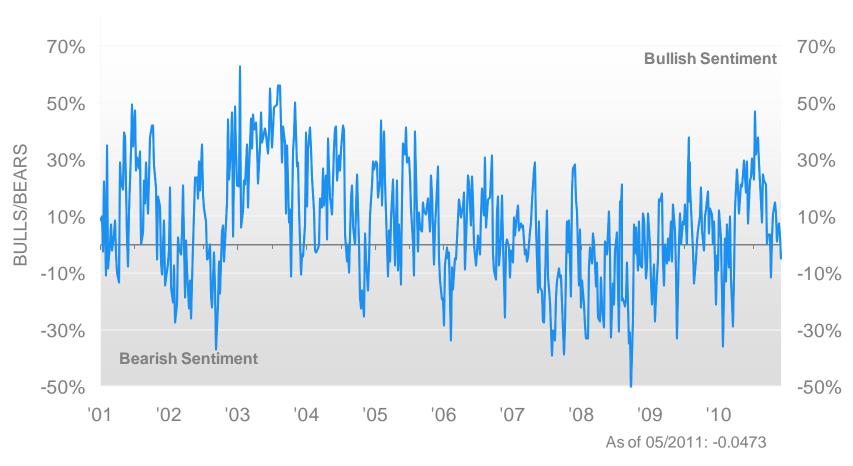
CBOE Volatility Index (VIX)



Source: FactSet

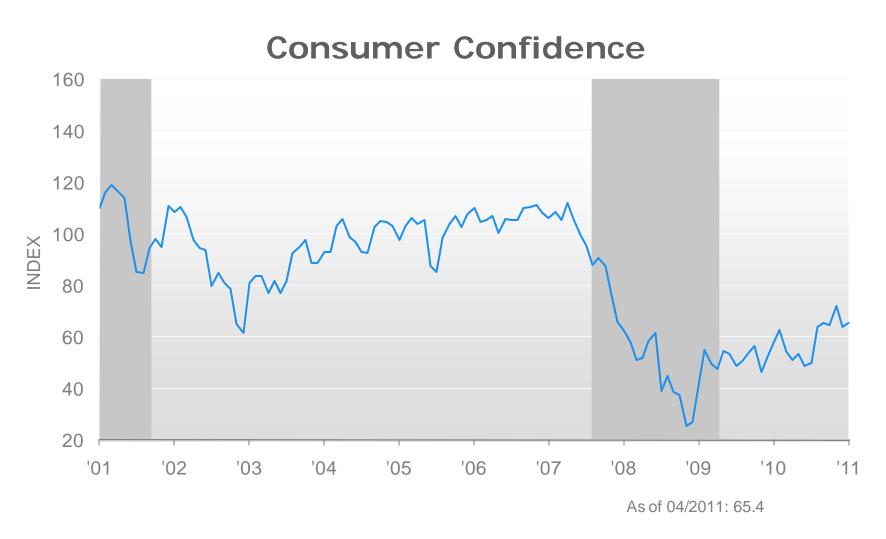
Market Sentiment

Sentiment of Individual Investors



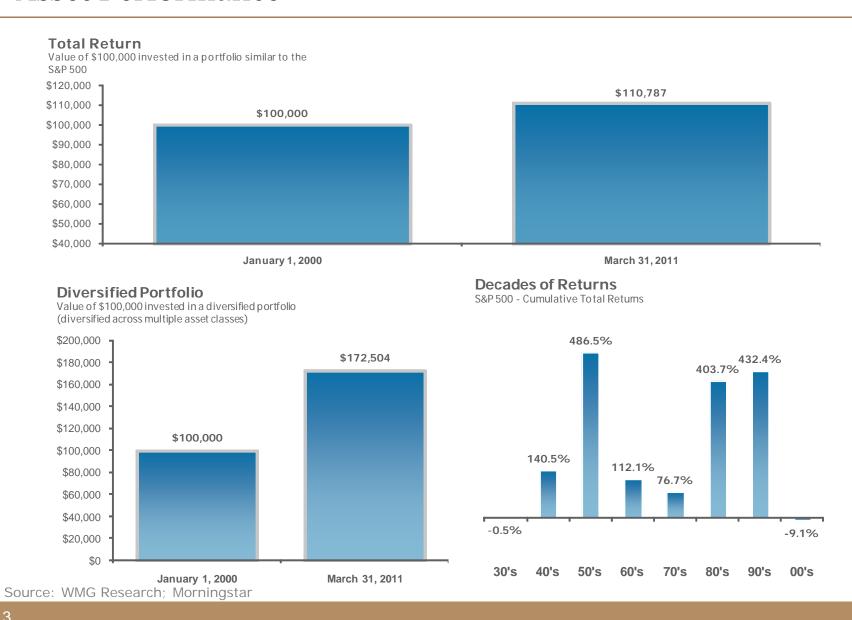
Source: American Association of Individual Investors – Weekly Survey of Investor Sentiment

Market Sentiment



Source: Conference Board; FactSet

Asset Performance



2. Government/Regulatory/Tax Uncertainty and Increased Scrutiny – Impact on Donors and Charities

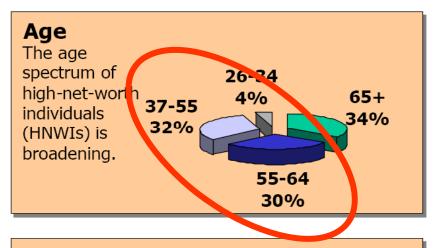
- UPIA (Charitable Trusts)
- UPMIFA (Endowments)
- Estate and income taxes what will 2012/2013 bring?
- More scrutinization of 990 data by government and donors
- Updated 990 Forms
- More transparency required and desired
- California Professional Fiduciaries Act

3. Short Term Need vs. Long Term Sustainability

- Stresses between current operating needs vs. long-term goals of organization and leadership team
- "What have you done for me lately" challenge for planned giving donor stewardship

4. Demographic Shifts – Younger, Female, Newer Wealth, the Role of Technology, and Implications Thereof

The key change in the high-net-worth market is increasing diversity. Old stereotypes about wealth are being eroded.



Gender

Men are often viewed as the primary wealth holders, but women have increasing significance in the wealth market. Though the average HNWI is still male, a recent study by UBS PaineWebber reported that for the first time ever, women represent nearly half (47%) of all investors with \$100,000 or more in investable assets, up 11% from just two years ago.

Race

The last decade has seen significant growth in wealth among the Hispanic, African-American, and Asian-American populations, though the average HNWI is still white. Asian-American households, for example, have a higher annual median income than all other races, including whites.

Source of Wealth

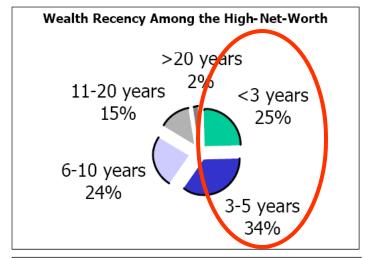
Researchers have found that only 15% of HNWIs became wealthy primarily because of inheritance/trust funds, though almost half received some inheritance. The wealthy are now more likely to be self-made, most commonly through, entrepreneurial interests, small-business ownership, investments, or earned income.

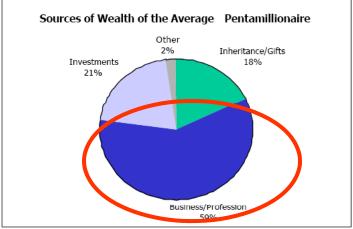
Sources: Spectrem; HNW WealthPulse; Cerulli Associates; Forrester; Opinion Research Corporation

4. Demographic Shifts (continued)

Wealth Recency

- The economic boom of the late 90s had a significant effect on the high-net-worth: Most doubled their net worth between 1995 and 2000
- 85% say they are better off now than they were growing up
- In general, those in the upper-echelons of wealth have been wealthy for longer periods of time. The average decamillionaire obtained that level of wealth 15 years ago
- People who have had their money for more than 10
 years are generally older, on average 56 years old, when
 compared to the newly wealthy counterparts, who are on
 average 41 years old and have had their wealth for 5 years
 or fewer years
- Those who attained their wealth more than 10 years ago are more likely to feel an obligation to give back to their communities than their newly wealthy counterparts





4. Demographic Shifts (continued)

Role of Technology: Donors Appreciate Cost Savings*

- Online giving on the rise
- > A recent survey revealed that 65% of all donors plan to give online:
 - 86% of younger donors (under 35)
 - 69% of donors 35-64
 - 53% of donors over 65!
- Social Media booming
 - Increasingly important for charities to be visible
- Donor Communication
 - 69% of donors prefer electronic over print
 - Charities need to know what, when, where and how donors want to gather information and/or give

^{*2011} Cygnus Donor Survey

5. Industry/Organizational Turnover and the Mismatch with Gift Planning

- On-going board and staff member turnover is a given
- Be flexible and <u>embrace</u> change

"If you work hard for a Planned Gift and get the gift, you've lost the bigger gift you could have had if you hadn't worked so hard!"

Bob Sharpe, Sr.

Conclusions and Over-Arching Strategies

- Always have your donor's best interests first and foremost in mind – you must know your donors and prospects
- Understand your donor's complete financial picture
- <u>Listen</u> to your donor
- Feel your donor's pain, whether real or perceived
- Keep certainty of organization's mission constant and regularly communicated to donors and colleges
- Follow your gut
- Be positive, flexible, open to change, and have FUN with your work remember, we have some of the best jobs around!